



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application of: HARRIMAN )  
 ) Confirmation No: 2027  
Filed: 27 March 2001 )  
 ) Group Art Unit: 3713  
Serial No.: 09/818,006 )  
 ) Examiner: K Christman  
Title: Web Based Factory Automation Training )  
On Demand )  
 )  
Atty Docket No.: SAA-0058 )

Commissioner of Patents  
PO Box 1450  
Alexandria, VA 22313-1450  
Mail Stop: AMENDMENT

**AMENDMENT AND RESPONSE TO NON-FINAL OFFICIAL ACTION**

Sir:

In response to the Notice of Non-Responsive Amendment regarding the response to a non-final Office Action dated May 24, 2004, reconsideration of the rejections is respectfully requested in view of the following amendments and remarks.

**Amendments to the Specification** begin on page 2 of this paper.

**Amendments to the Claims** begin on page 2 of this paper.

**Amendments to the Drawings** begin on page 7 of this paper.

**Remarks/Arguments** begin on page 8 of this paper.

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**CERTIFICATE OF MAILING**

I hereby certify that this document is being deposited with the United States Postal Service with sufficient postage as First Class mail in an envelope addressed to: Commissioner of Patents, POB 1450, Alexandria, VA 22313-1450, Mail Stop Amendment, on this 7th day of December, 2004.

  
Darlene Rentschler / Laura G. Weiss